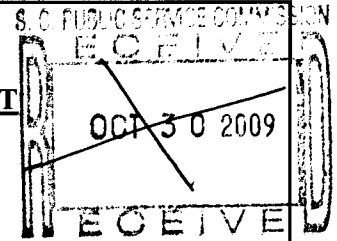


2004-211-C

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SCPSC CLEC - QUARTERLY SERVICE QUALITY REPORT**SOUTH CAROLINA OPERATIONS**

COMPANY NAME

Tennessee Telephone Service, LLC

QUARTER / YEAR

07 thru 09 / 2009

Month:	<u>7</u>	<u>8</u>	<u>9</u>
Number of Customer Access Lines	<u>245</u>	<u>445</u>	<u>305</u>
Trouble Reports / Access Line (%)	<u>18/7%</u>	<u>14/3%</u>	<u>27/8%</u>
Customer Out of Service Clearing Times (%)	<u>100%</u>	<u>100%</u>	<u>100%</u>
New Installs Completed w/in 5 Days (%)	<u>100%</u>	<u>100%</u>	<u>100%</u>
Commitments Fulfilled (%)	<u>100%</u>	<u>100%</u>	<u>100%</u>

Comments / Explanations: _____

Person Making Report / Contact Information:

TisaShumakeAccount Manager